

Crown Center Sustaining Donor Program Frequently Asked Questions

Q. How does joining as a member of the monthly Sustaining Donor program work?

A. It's easy and convenient - You simply select your monthly gift amount and it will be automatically charged to your credit/debit card every month.

Your monthly gift ensures older adults are able to live safely with dignity and independently, regardless of their financial circumstances, throughout the year.

Q. How will my monthly gift make a difference?

- \checkmark \$10 a month pays for transportation to doctors and other necessities
- \checkmark \$30 a month helps provide fresh, kosher dinners for seniors, delivered to their door
- \checkmark \$50 a month supports social work counseling and additional vital services

Q. Is my gift safe and confidential?

A. Absolutely. Your name, address and giving information are kept strictly confidential and secure. You are in control of your giving decisions at all times.

Q. How do I change my monthly gift?

A. It's easy. You can change your amount by calling Crown Center at 314-991-2055 or sending an email to Theresa Dattilo at <u>tdattilo@crowncenterstl.org</u>. We will be happy to promptly make any changes you request.

Q. How will I keep records of my monthly gifts?

A. Your monthly credit card will show the precise amount and date of your gift transfer to Crown Center. You will also receive a complete statement for tax purposes every January.

Q. How do I join the monthly Sustaining Donor program?

A. Return to the Crown Center website: <u>https://crowncenterstl.org/donate</u>, complete the Donation Information form including your monthly contribution and payment information and then click "Submit."

If you prefer to mail your Monthly or One-Time Contribution, please print out the downloadable form at the bottom of the website Donate page.

Q. Will I still get news about Crown Center for Senior Living?

A. Yes! You will receive regular emails and mailings, if you choose to do so, keeping you up to date on the Crown Community.

Thank you for becoming a Sustaining Donor of Crown Center!